

Cookie Policy

What is a cookie?

A cookie is a small file that stores information on your computer when you visit a website. Cookies enable websites to improve their service, estimate the number of website visitors and usage patterns, store information about the visitors' preferences and recognise visitors when they return to the website.

Creditstar will set a cookie on the landing page of www.creditstar.co.uk, and as soon as possible we will provide you with information about our use of cookies. By using our site, you agree to our use of cookies. You can set your web browser to refuse cookies (or to refuse third party cookies), but if you do this you may not be able to fully use the site and you may not be able to take advantage of certain promotions we may run from time to time. Third parties who advertise on our site may also use cookies, but we do not have access to or control over them.

Why do we use cookies?

We use cookies to provide a better experience for our customers and to provide our service to you; this personal information is only used by us and is not shared with third parties. Cookies allow our website to remember your preferences and personalise our site. Cookies also help us understand what pages our customers like to look at on our website, for example, we use cookies to count the number of visits to particular pages or how many customers complete an application. This information does not allow us to identify any particular customer but helps us understand our customers' needs and improve our service. We also set cookies to manage the loan application and account management process which are important for us to provide our service to you.